



## CASE STUDY

# Tax Office of European Country

## Zilont Analytic Archive (AA) archives and analyzes SQL data, emails, tax forms, audit and call center reports for Tax Office of 10-million European citizens

Tax Office is responsible for tax collection of over 10 million citizens. It has over 6,500 employees and 156 locations in multiple regions of the country

### The Challenge

As with many organizations, the Tax Office has a large amount of old data, in this case over 30 years of legacy tax data stored in multiple incompatible silos. Tax Office wanted to consolidate all of the data, all communications with clients, citizens, data and activities into one repository linked to the tax database.

Analytic Archive led to major IT cost savings, a jump in productivity, superior performance and a huge reduction in operational risk

None of their existing systems could collect, collaborate or connect with the tax database, thus forcing each task to be performed manually at very low rates of efficiency, often involving printed, physical reports.

### The Solution

One of Corterix partners recognized the opportunity to us AA to create a unified repository archive for structured and unstructured legacy data, some 30 years old. The task was accomplished in 3 steps:

1. Consolidate 30 years of client tax data into the core database
2. Archive 100% of Tax Office emails, records and documents at high speed into AA to provide archiving, search, compliance and case management ranging from individual complaints to complex audits and litigations
3. Create a unified view of all tax and communications data by unifying AA catalog with the tax database

### The Advantages

- AA ingest speed enabled the tax office to ingest last year of data in one week
- AA supports data lifecycle management from ingest to active use to deletion
- AA archives old tax data, and even provides full search and SQL analytic abilities in AA catalog or from external tax database
- When multiple inspectors, auditors or lawyers work on the same project, they can seamlessly be included or removed from the case.
- Multi-region collaboration

## CUSTOMER PROFILE

### INDUSTRY

Federal Government

### SIZE

6,500 employees

### HEADQUARTERS

South-Eastern Europe

### BUSINESS REQUIREMENTS

Database consolidation, archiving and search of structured and unstructured data

## SOLUTION SUMMARY

### SOLUTIONS

AA Archive Repository

AA Analytics

AA Storage Manager

AA Discovery

HPE DL980 Server

### DATA TYPES

Digital files and documents

Database records

Emails, SMS, MMS, etc.

## KEY BENEFITS

- Future-proof repository for large volumes of data
- 360-degree view of corporate and individual tax payers
- Simplify access to critical information and analysis
- Reduce risk of human errors